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### **ABSTRACT**

Pradhan Mantri Awaas Yojana (G) - Establishment the service of the Ombudsperson for redressal of grievances under PMAY(G) - Terms of reference for the Ombudsperson under PMAY(G) - Availing service of Ombudsperson appointed under Mahatma Gandhi National Rural Employment Guarantee Act for PMAY(G) - Orders issued

### **Rural Development and Panchayat Raj (CGS.4) Department**

**G.O. (D) No.165**

**Dated: 05.06.2023**

சோபகிருது, வைகாசி, 22  
திருவள்ளூர் ஆண்டு 2054

#### **Read:**

1. G.O. (D) No.375, Rural Development and Panchayat Raj Department (CGS-1) Department, dated 27.07.2010.
2. Deputy Director General (RH) D.O. No.File No.J-11060/15/2022-RH - Pol (e379226), dated 15.09.2022.
3. From the Commissioner of Rural Development and Panchayat Raj, Letter No.19679/2023/RHS 2-1, dated 28.4.2023., dated 14.10.2022.

#### **ORDER:**

In the Government order 1<sup>st</sup> read above the Government issued necessary orders for creating the office of Ombudsperson to redress the grievances under MGNREGA in each District or for cluster of Districts.

2. In the letter 2<sup>nd</sup> read above the Government of India, instruct the State Government to avail the services of the Ombudsperson appointed under MGNREGA and the State Level Appellate Authority for the grievances redressal under PMAY(G) in addition to the existing mechanism for redressal the grievances. The Government of India also issued TOR for the Ombudsperson for PMAY(G).

P.T.O

3. In the letter 3<sup>rd</sup> read above the Commissioner of Rural Development and Panchayat Raj has requested the Government to issue necessary orders for availing the services of the Ombudsperson appointed under MGNREGA for PMAY(G) also to ensure the programme is implemented efficiently in all district.

4. The Government issue the following orders after careful examination of the proposal of the Commissioner of Rural Development and Panchayat Raj.

"The service of the Ombudsperson appointed under MGNREGA and the State Level Appellate Authority shall also be availed for grievance redressal under PMAY(G) in addition to existing mechanism for redressing the grievances. The Ombudsperson shall orient on the PMAY(G) guidelines as well as the TOR issued in the letter 2<sup>nd</sup> read above".

**(BY ORDER OF THE GOVERNOR)**

**P.SENTHILKUMAR,  
PRINCIPAL SECRETARY TO GOVERNMENT.**

To

The Commissioner of Rural Development and Panchayat Raj,  
Chennai - 15.

The Secretary,

Government of India, Ministry of Rural Development, Krishi Bhawan,  
New Delhi - 110 114.

Director (SGSY), Government of India, Ministry of Rural Development,  
New Delhi - 110 114.

All Collectors (Except Chennai)

All Project Directors, District Rural Development Agency.

The Director, State Institute of Rural Development,  
Maraimalai Nagar, Kancheepuram District.

Copy to:

The Private Secretary to Principal Secretary,  
Rural Development and Panchayat Raj Department, Chennai - 9.

**//FORWARDED BY ORDER//**

  
**SECTION OFFICER**