

PART III

IMPROVING CIVIC SERVICES

CHAPTER 1

INTRODUCTION

3.1.1. Providing Civic services for the well being of its citizens is an obligatory function of the local bodies. This has been further reinforced by the 73rd/74th Constitutional Amendment Acts 1992. In common parlance, core Civic service would mean water supply, roads, streetlights, sewerage and sanitation, storm water drain and solid waste management. Some include primary health, primary education and environmental hygiene as equally important civic services to be discharged by the local body towards its citizens. However, these additional services are not proposed to be covered in this Chapter.